

Connor Flynn

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SKILLS

Office 365 admin (2 year), Intune (2 year), Adobe Photoshop (12 years), Home lab (3 year), HTML/CSS (1 year) Python (2 year), PowerShell (1 year), Live Event AV (2 years), Adobe creative cloud (10 years), Photo/Video (14 years), Graphic Design (5 years),

WORK EXPERIENCE

Bonhams, New York, NY (Auction House)

IT Service Desk Engineer, March 2024 - present

- Wrote scripts to expedite repetitive actions to free up time for more important tasks
- Worked with everyone in the company from CEO to part time worker, across the globe
- Liaised between managers in the UK and contractors in the US for large scale projects ranging from transitioning between cell service providers to full room tech overhauls.
- Managed live streaming operations for high-value auctions, including those exceeding \$10 million, serving as the primary point of contact for technical issues.
- Resolve 50+ service desk tickets weekly for a local team of 100+ employees, handling issues ranging from password resets and hardware troubleshooting to global support
- Systems used include: JAMF, Q-SYS, Apple business manager, SureMDM, MacOS

Photographer, June 2021 - March 2024

- Captured technically-accurate images of property including fine art, ancient artifacts, furniture, and luxury goods valued up to \$5,000,000
- Collaborated with art director, marketing, and specialist teams
- Leverage new technologies to create 3D models, 360 videos, and image animations of property
- Consistently achieves production goals with an eye toward continuous improvement

Protocol, New York, NY (Toys and Games Company)

Photographer and Content Coordinator, June 2019 - June 2021

- Produced photography and video content for a variety of product categories
- Collaborated on the full lifecycle of product development from ideation to discontinuation
- Analyzed market trends, conducted quality testing, developed product branding guidelines, and designed packaging for retail and e-commerce
- Adapted content to resonate with its target audience

Oregon Museum of Science & Industry, Portland, OR (Science Museum)

On-Call Educator Tech Lab, May 2016 - June 2017

- Managed team of interns and volunteers
- Developed curriculum for middle school design thinking program
- Maintained tech lab equipment like 3D printers and interactive exhibits
- Delivered educational experiences to diverse audiences, engaging with families and individuals to inspire curiosity and learning.

EDUCATION & CERTIFICATES

Portland State University, Portland, OR - *Bachelor of Science, Art Practices*

Google Data Analytics Professional Certificate, ITIL 4, Codecademy Powershell cert.